



Miller Message...

## PNN changes its name to PiNiLeaks!

WikiLeaks



Sharing of information (the Wiki phenomenon) is converging with the goal for total transparency (the Leaks portion) throughout the world. With our new name – PiNiLeaks (a shameless copycat reference to WikiLeaks), PNN jumps on the bandwagon of delivering more and more information, said Danielle Brown.

Despite the stated goal of transparency, Greg Miller has purposely been kept in the dark by his executive team. When asked about the new name for the company communication tool, he expressed shock. It was not so much about the new investigative journalism format or the goal of transparency on all information whether valuable or useless. Mr. Miller's objection was with the "PiNi" portion of the name. It should be PiMi, he said emphatically. It is after all PMHS. If we drop the cool "NN" portion of the name that referred to "News Network" like CNN, then we should revert back to the PM for any new name.

First of all, why should he care what happens to the PNN? It's been months since he wrote a Miller Message. Furthermore, I never understood why it was called PNN so Danielle and I thought that we must have other investors with NN as initials and we want to pay tribute to them if they exist.

Aside from the petty jealousy noted, PiNiLeaks is going to make significant additions to the way PMHS delivers its information and our goal for total transparency (we are going to put out tons of documents).

Starting with this issue, PNN (now known as "PiNiLeaks") will make the move toward investigative journalism. This month the mid-morning eating habits of PMHS Directors will be exposed. Starting next month, a new section will be added known as MiNiLeaks, exposing of some of the more questionable marketing decisions made by the executives of the flagging effort. Once we can get Dave Pollin to agree, we will begin DiViLeaks which will expose how new development locations are selected. As a sidenote, FiKiLeaks has been cancelled since we no longer will need a Director of Facilities (see breaking story on Page 2).

Happy Hospitality,  
Greg Miller

### Inside the PNN:

|                                   |   |
|-----------------------------------|---|
| PMHS to Close Facilities Function | 2 |
| Boja Back to China                | 3 |
| Jersey Shore New Season           | 4 |
| Bi-Winning Opportunity            | 4 |
| Calendar                          | 5 |
| Charities                         | 6 |

### The basic concepts of H.O.S.T are:

**H**ello guest recognition

**O**utgoing professional and friendly service

**S**peedy/Responsiveness—No waiting

**T**rust in us attaining preference and loyalty

# PMHS to Move Ahead with Plans to Close Facilities Function.

Katie Twyman indicates that in the one year she has been the Director of Facilities, she was able to complete all outstanding projects and has streamlined the functions of facilities so that we no longer need to dedicate precious resources to a role overseeing facilities issues. It's now an automated process eliminating the need for human intervention. The company is also taking a leading role in our industry in determining how robotics can improve our bottom line.





“I gave it a try and I just realized that my future is drawing me back to crowded cities and I have been unable to find the same high quality of tea that I became accustomed to in China.” Joseph Bojanowski announced he is returning to Asia as our lead acquisition person in the far east. He has tried to re-acclimate himself to hotel operations in the US but the lure and excitement of Beijing weighed heavily on his mind. Rob Buccini announced that effective immediately he will directly supervise Sales & Marketing as a replacement for Joseph.



# Next Season “Jersey Shore” Moves to Sheraton Edison!



Yes it is true!!!!

John “The Situation” Cruz was able to convince the production company to film next season’s episodes at Sheraton Edison using the hotel staff as the cast. Incoming GM Dorothy “Snooki” Paetz was thrilled to learn of this prestigious honor and recognition for the staff. Initial filming will begin the weekend of the Fetish convention and conclude on mother’s day. Associates interested in transferring to the Sheraton to become part of the cast should contact Naresh Singh, Human Resources Director, to apply.

## Are you “Bi-Winning”? If not, you can be!

For one night only, the incredible Charlie Sheen brings his one-man tour to Washington DC! Get insight from the “Bi-Winning” master himself as Mr. Sheen takes to the stage in his “My Violent Torpedo of Truth Tour” and tells YOU how you can achieve greatness and surpass all the trolls in the world.

### Event Details:

Date/Time: April 19th at 8 PM

Venue: D.A.R. Constitution Hall

Tickets - \$500 each – charged to your property

Tiger Blood - \$55.95 – sold in 8oz cans only\*\*

Adonis DNA samples - \$159.95 per sample\*\*



Please contact Danielle Brown via email at [dbrown@pmhs.com](mailto:dbrown@pmhs.com) to reserve your tickets today!

\*\*“Winning” results may vary with the use of these products

# APRIL 2011

| SUN          | MON                   | TUE | WED                                      | THU | FRI                   | SAT                           |
|--------------|-----------------------|-----|--|-----|-----------------------|-------------------------------|
|              |                       |     |  |     | 1<br>April Fool's Day | 2                             |
| 3            | 4                     | 5   | 6  | 7   | 8                     | 9                             |
| 10           | 11                    | 12  | 13                                       | 14  | 15<br>\$\$Tax Day\$\$ | 16                            |
| 17           | 18<br>Passover Begins | 19  | 20                                       | 21  | 22<br>Good Friday     | 23                            |
| 24<br>Easter | 25                    | 26  | 27<br>Administrative<br>Professional Day | 28  | 29<br>Arbor Day       | 30<br>National Honesty<br>Day |

## OUR MISSION

- 1) Deliver **service** in a friendly, courteous and helpful manner
- 2) Provide our guests with a superior hotel **product**
- 3) Create a workplace environment that promotes **training** and encourages **loyalty**,
- 4) Achieve financial objectives in order to enhance **job security** and reward associates

### RESULT OF ACCOMPLISHING OUR MISSION:

A dedicated team of skilled associates taking pride in their work and who are aware of the importance of “gratified repeat guests.”



# Giving Back to Our Communities

In 2009, PMHS and BPG supported these worthwhile organizations

Social  
Education  
The Arts



**Children's**  
National Medical Center



**The Leukemia & Lymphoma Society**  
Fighting Blood Cancers



**starlight**  
MidAtlantic  
bringing joy to seriously ill children

